

Weekend Visitor Services Volunteer

Discover Bucks Museum is an independent charity which looks after 130,000 objects telling the story of Bucks and beyond from 200 million years ago to the present day.

We are now recruiting for Weekend Volunteers to support our friendly Front of House Team – ensuring that every visitor gets the best possible experience.

What you'll be doing

Working alongside our Front of House team you will provide exceptional customer service, bringing a touch of magic to everything you do. You will be proactively engaging with our visitors while based in the Art Gallery where our changing exhibition programme is based and the Roald Dahl Children's Gallery – our family attraction.

While onsite you'll make sure our visitors are safe by upholding policies and carrying out fire procedures when needed, as well as ensuring the security of the building and collections.

Who we're looking for

You will be customer-focused, proactive, and confident. Able to engage with our visitors of all ages about the museum and interact comfortably. You will be warm and enthusiastic, ensuring all visitors feel welcome.

You will be able to commit to a regular weekend slot with us - so that we are able to provide a great visitor experience.

Interviews will be held throughout the application period, with a training sessions to be held upon confirmation of recruitment.

How to apply

The closing date is 1st March 2025

To see the Role Description for this role please visit our website at: <https://www.discoverbucksmuseum.org/work-with-us/>

To apply please send a cover letter to visitorservices@discoverbucksmuseum.org

Discover Bucks Museum is an Equal Opportunities employer